

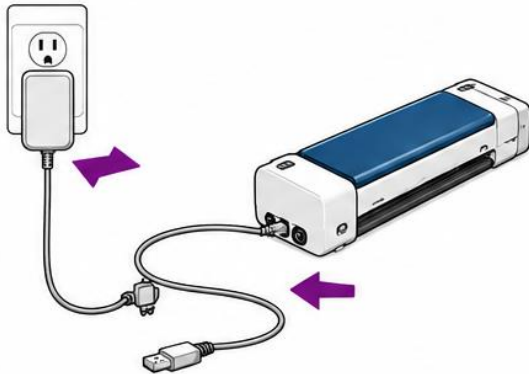
I have updated your scanner. Please follow the steps below.



Please follow the steps below.

1 Unplug the cables from the scanner.

Unplug the power cord and the USB cable from the scanner.



Unplug both cables

2 Restart your computer.

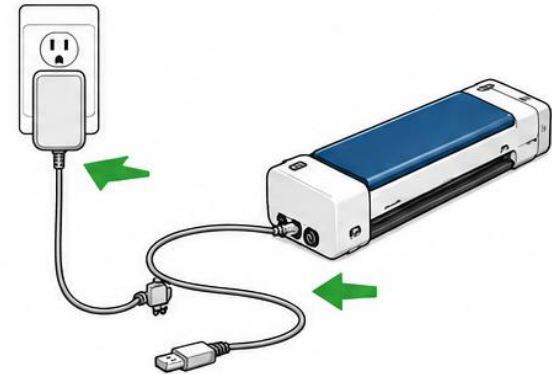
Click **Start > Power > Restart**.

Wait for your computer to restart and sign in.



3 Reconnect the cables to the scanner.

Plug the power cord and the USB cable back into the scanner.



Plug in both cables



You're all set!

Your scanner has been updated. After completing these steps, it will be ready to use.

Once you have logged back in, run a test scan and report whether the issue persists or is resolved.